

Minor Ailment Assessment Service

Suggested Fee Guide

Description

Part A pharmacists, pharmacists emergency assignment (EA), and interns or pharmacy students under the direct supervision of a Part A pharmacist or pharmacist (EA), with the requisite knowledge, clinical skills and professional judgement necessary to provide the service, are authorized in Ontario to assess and, where appropriate, prescribe certain medications for approved minor ailments.

In general, Minor Ailment Assessment services should include:ⁱ

- Obtaining informed consent (verbal or written) from the patient or their substitute decision-maker, to provide a minor ailment assessment service.
- Collecting and reviewing all relevant patient information to assess and confirm the patient's self-diagnosis of the minor ailment.
- Determining and implementing through shared decision-making a care plan (i.e., referral, providing education, recommending/prescribing a drug if applicable and/or recommending non-pharmacological therapy).
- Documenting the service and notifying the patient's primary healthcare provider (if any) within a reasonable time frame if an allowable medication is prescribed.
- Following up with the patient (or their substitute decision-maker) to establish monitoring parameters, evaluate the safety and efficacy of the care plan, and additional next steps as required.

Examples of what is **NOT** included in this service:

- Minor ailment assessments conducted for patients that are eligible for funding under the publicly funded minor ailment program
- Minor ailment assessments provided to residents of long-term care (LTC) homes through their contracted primary pharmacy service providers
- A medication review
- Disease and medication therapy management
- Prescription adaptation and/or renewal services
- Any costs or fees associated with the recommended or prescribed treatment(s)

(Note: Refer to [OPA's Suggested Fee Guide for Uninsured Clinical and Professional Pharmacy Services](#) for descriptions and more information about some of the above.)

Suggested Fee

\$45

The suggested fee is intended to reflect the required time, clinical expertise and professional judgement and accountability associated with providing this service to patients.

Rationale

The suggested fee is informed by three considerations: the estimated cost of service delivery, the average remuneration provided under publicly funded minor ailment programs across Canada, and the suggested approach from other healthcare professional associations to determine physician fees for uninsured services. It is provided as guidance only; pharmacists remain responsible for determining a fee that is fair, reasonable, and appropriate within their individual practice settings.

Additional Resources

Legislative Resources:

- [O. Reg. 256/24 under the Pharmacy Act, 1991](#)

Ontario Pharmacists Association Resources:

- [Minor Ailments Webpage](#)
- [Minor Ailment Infographic Tool](#)
- [Pharmacy Invoice Template](#)
- [Prescribing for Minor Ailments Course \(Full 19 Conditions\)](#)
- [Prescribing for Minor Ailments Course \(October 2023 Authorization\)](#)
- [Prescribing for Minor Ailments Course \(New Conditions 2026\)](#)

Ontario College of Pharmacists Resources:

- [Minor Ailments Prescribing Webpage](#)
- [Treating Minor Ailments Infographic](#)
- [Mandatory Orientation Module on Minor Ailments Prescribing](#)
- [Minor Ailments: Drug Classes and Specified Drugs \(Schedule 4 of O. Reg. 256/24\)](#)
- [Pharmacist Prescribing: Initiating, Adapting and Renewing Prescriptions Guideline](#)

i. Ministry of Health. Executive Officer Notice: Update to Funding for Minor Ailment Services in Ontario Pharmacies. Published May 11, 2026. Accessed June 18, 2026. <https://www.ontario.ca/files/2026-07/moh-executive-officer-notice-minor-ailments-en-2026-07-09.pdf>

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